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**NEWS
RELEASE**
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Sun Metro Introduces New, Direct Customer Support Phone Number for LIFT Services

El Paso, TX – Sun Metro LIFT is introducing a new customer support phone number to improve paratransit service delivery.

Effective immediately, customers may dial 915-212-LIFT (5438) for direct customer support. Live customer support is available from 8 a.m. to 5 p.m. every Monday through Friday. Previously, all customer support calls went to the Sun Metro's fixed-route call center.

“Sun Metro is committed to being a customer-focused public transit agency. By implementing a new direct line for LIFT customer support, we are making it even more convenient for customers to reach us. The change also enables us to resolve requests faster to better serve our customers,” Sun Metro Director Anthony DeKeyzer said.

Trip Scheduling

To schedule a LIFT ride, call the Sun Metro LIFT reservation line at **915-212-0100**. Remember to book your trips in advance.

About the LIFT

The LIFT is Sun Metro's paratransit service for ADA paratransit-eligible clients, providing origin to destination (door to door), on-demand transportation using small buses equipped with hydraulic mobility device* lifts and tie downs, as well as contracting with private operators using regular passenger vehicles.

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Promoting **Transparent & Consistent Communication**
Among All Members of the Community

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