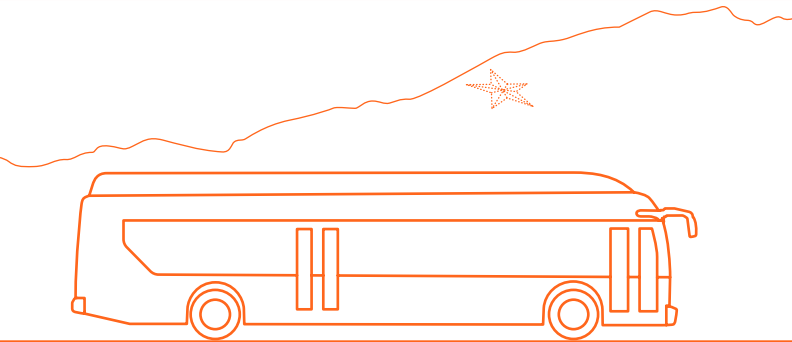
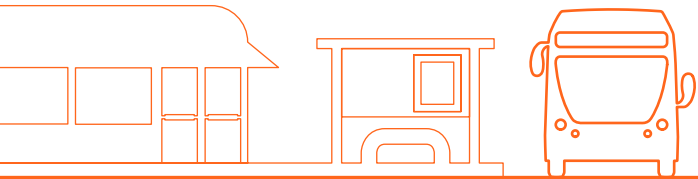


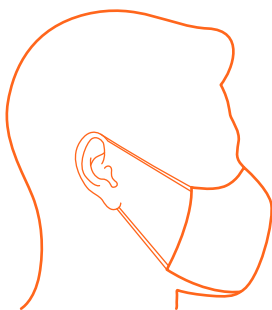
# BE SAFE PREPARED COURTEOUS SUN METRO

**PASSENGER CODE OF CONDUCT:**  
Guidelines for a pleasant transit experience



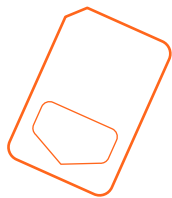
## BE SAFE

- Follow all local health and safety ordinances for your protection and the well-being of other passengers
- Keep your distance from the curb as the bus approaches and wait for the bus to come to a complete stop before boarding
- Personal shopping carts and baby carriages can be carried on board, away from the aisles, and stored under/between seats whenever possible
- Don't interfere with the operator while the bus is in motion
- Report emergency issues to the operator in a safe manner
- Stand behind the "standee line" when the bus is in motion



## BE PREPARED

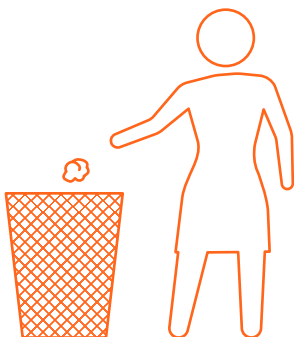
- Change cards are provided when exact fare is not possible and can be used for future trips. Exact fare is preferred
- Transfers are intended for single trips in one direction using multiple buses
- Arriving five minutes early at the designated stop is encouraged



- Passengers with reduced or free fare must show a proper and valid ID
- Gather all your personal belongings and exit through rear doors
- Unforeseen circumstances that are beyond the operator's control may result in service delays

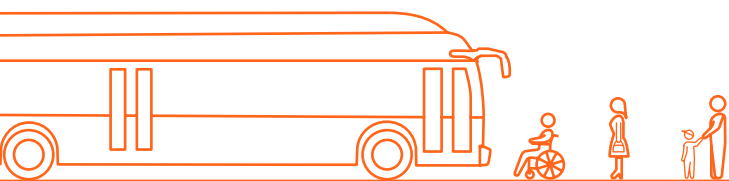
## BE COURTEOUS

- Please allow those with mobility impediments to board first
- Listen to music using earphones or headphones so everyone can enjoy their ride
- Don't engage in disruptive, disturbing or threatening behavior (including the use of profanity or insulting language)
- Priority seating is reserved for passengers with disabilities and the elderly
- If you want to bring your pet along, be sure it's securely housed in a carrier
- Help keep the bus and facilities clean by picking up your trash and cleaning spills



## THINGS TO KEEP IN MIND

- Consumption of alcoholic beverages or illicit drugs is strictly prohibited on any Sun Metro bus, streetcar or in any facility
- Consumption of food is not allowed on any Sun Metro bus or streetcar
- Expulsion of chewing gum on Sun Metro property, including sidewalks, is prohibited
- Smoking, vaping or the expulsion of any tobacco residue, including chewing tobacco, is strictly prohibited on all Sun Metro buses, streetcars and in any Sun Metro facility
- Service animals as defined by the Americans with Disabilities Act are allowed
- Soliciting and/or distribution of literature is not allowed on any Sun Metro property or bus
- Passengers who destroy Sun Metro property will be prosecuted to the fullest extent of the law



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